

LAWLER, METZGER, KEENEY & LOGAN, LLC

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October 11, 2019

*Via Electronic Filing*

Mr. Thomas Sullivan  
Chief, International Bureau  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Re: GUSA Licensee LLC Annual Emergency Call Center Report  
CC Docket No. 94-102 and IB Docket No. 99-67

Dear Mr. Sullivan:

Attached please find the Annual Emergency Call Center Report for the period ending September 30, 2019, submitted herewith on behalf of GUSA Licensee LLC pursuant to 47 C.F.R. § 25.284(b).

If you have any questions, please do not hesitate to contact me at 202-777-7730 or sberman@lawlermetzger.com.

Respectfully submitted,

/s/ Stephen J. Berman  
Stephen J. Berman  
*Counsel to GUSA Licensee LLC*

Attachment

cc: Karl Kensinger  
911callcenterreports@fcc.gov

**GUSA Licensee LLC**  
**Annual Emergency Call Center Report**  
**October 1, 2018 – September 30, 2019**

Pursuant to 47 C.F.R. § 25.284(b):

- (1) The carrier is

GUSA Licensee LLC  
1351 Holiday Square Blvd.  
Covington, Louisiana 70433  
info@globalstar.com

The Emergency Call Center is

GEOS Response  
550 Club Drive Suite 470  
Montgomery, TX 77356  
(936) 582-3190

The GUSA Licensee LLC contact is

Laurent Desmet  
Director, Customer Relations  
1351 Holiday Square Blvd.  
Covington, Louisiana 70433  
(985) 335-1689

- (2) The aggregate number of calls received in 2018-2019 is

Month	Total calls	PSAP
October 2018	21	18
November 2018	12	12
December 2018	12	09
January 2019	15	09
February 2019	11	10
March 2019	13	11
April 2019	10	08
May 2019	17	11
June 2019	22	21
July 2019	34	29
August 2019	25	20
September 2019	26	22
<b>Grand Total</b>	<b>218</b>	<b>180</b>

- (3) Calls that did not require forwarding were either (a) test calls, or (b) not emergencies or (c) disconnected for some reason and there was no call back within 10 minutes of the original call.